

Shop 1 / 353 Anzac Highway, Plympton SA 5038 E: customercare@ilaundromat.com.au

Wash/Dry/Fold Laundry Service

First Name _____ Last Name _____

Phone Number _____

Pickup and Delivery _____

City _____ Suburb _____

Post Code _____ Country _____

Preferred Pickup Date _____ Preferred Pickup Time Date _____

Preferred Delivery Date _____ Preferred Delivery Time _____

ITEM DESCRIPTION	QUANTITY COLLECTED	QUANTITY DELIVERED	WEIGHT

Method of Payment Paypal or EFT (see banking details on Page 3)

Paypal EFT (Please tick)

Important Instructions

- We endeavor to provide our services with care and caution and endeavor to uphold a high industry standard. We are not liable for delays in orders when information has been omitted regarding your order (i.e., incomplete delivery details, incorrect delivery details etc.)
- Service days are weekdays only 9:00am – 4:00pm and turnaround time may vary by location.
- Wash, Dry and Fold order minimum is, 10 kilos or minimum charge of \$44 inc GST
- All items must be paid for, prior to collection to ensure collection is attained.
- Any lost items must be reported via email no later than 2 business days.
- We request that customers remove any items and empty pockets prior to leaving items with us as we will not be held responsible for damage to your garments from items left in pockets.
- We request that clothes are separated, ie... blacks separated from whites and placed in individual baskets.
- iLaundromat Pty Ltd will not be held responsible for any colour bleeding or damages to any garments during the cleaning process.
- At our discretion, we may Service Your Items without care label instructions. Please confirm permission for this instruction. These items can be refused at iLaundromat's Pty Ltd discretion.
- We will not clean leather and suede goods, embroidered, or embellished items or any items of a delicate nature. It is your responsibility not to include these in any bags/baskets.

- Wash, Dry, Fold Services are not stain treated and we take no responsibility for failure to remove stains. Items that are heavily stained or soiled must be washed individually or collectively washed with an additional in wash stain removal at an additional charge.
- Any discrepancies on weight will be charged accordingly. Photographic evidence will be provided, payment to be made prior to delivery
- Collection will be made after payment has been made
- We will not clean leather and suede goods, embroidered, or embellished items or any items of a delicate nature. It is your responsibility not to include these in any bags/baskets.
- Wash, Dry, Fold Services are not stain treated and we take no responsibility for failure to remove stains. Items that are heavily stained or soiled must be washed individually or collectively washed with an additional in wash stain removal at an additional charge.
- Acknowledgement, that our terms and conditions on our website are read and understood.
- Remittance or email to be sent to iLaundromat Pty Ltd once payment is made

Banking details

Name: iLaundromat Pty Ltd

BANK: NAB

BSB: 085 245 A/C No: 228752399

Email Remittance to: customercare@ilaundromat.com.au

- Please ensure all boxes above are ticked to process order

Disclaimer

iLaundromat Pty Ltd will we not be liable for any loss or damage including without limitation, indirect or consequential loss or damage or any loss or damage that may occur from loss of data or profits arising out of, or in association with.